

1. PUBLIC OFFER AGREEMENT

(PUBLIC OFFER / TERMS OF SERVICE)

Effective Date: 30.06.2026

1. General Provisions

This Public Offer Agreement (hereinafter referred to as the "**Offer**") is made by:

Touropia LLC

Registered address: Uzbekistan, Tashkent, Yunusabad, Adolat 28/12

Registration number: 313066639

Phone: +998906823300

Email: akbar.mukarov@gmail.com

Website: touropia.uz

(hereinafter referred to as the "**Tour Operator**")

This Offer represents a public agreement between the Tour Operator and any individual or legal entity purchasing tourism services through the Company's website.

By booking a tour, making payment, or using the Company's services, the customer confirms acceptance of this Offer.

The customer and the Tour Operator together are referred to as the "**Parties**".

2. Subject of the Agreement

The Tour Operator provides tourism services, including but not limited to:

- Organized tours within Uzbekistan;
- Cultural and historical excursions;
- Accommodation arrangements;
- Transportation services;
- Guide services;
- Airport transfers;
- Other travel-related services.

The customer agrees to pay for the selected services according to the prices and conditions published on the website.

3. Booking Procedure

To purchase a tour, the customer:

1. Selects a tour package;
2. Provides required personal information;
3. Reviews tour details and conditions;
4. Accepts this Public Offer;
5. Makes payment according to the available payment methods.

A booking becomes confirmed after:

- Payment is received; and
 - The Tour Operator sends booking confirmation.
-

4. Customer Responsibilities

The customer agrees to:

- Provide accurate personal information;
- Provide valid travel documents;
- Follow local laws and regulations;
- Respect cultural sites and local traditions;
- Follow instructions of guides and service providers.

The customer is responsible for ensuring:

- Valid passport;
 - Required visas;
 - Travel insurance (if required);
 - Medical requirements.
-

5. Tour Operator Responsibilities

The Tour Operator agrees to:

- Provide services according to the confirmed booking;
- Provide accurate tour information;
- Arrange agreed services;

- Inform customers about important changes.
-

6. Payment Terms

Payments may be made through:

- Bank transfer;
- Online payment systems;
- Other available payment methods.

Prices are displayed in:

USD, EUR, UZS

The Tour Operator reserves the right to update prices before confirmation.

7. Personal Data

The customer's personal information is processed according to the Company's Privacy Policy.

Information may be shared with:

- Hotels;
 - Transport providers;
 - Guides;
 - Government authorities where legally required.
-

8. Liability

The Tour Operator is not responsible for:

- Flight cancellations;
- Weather conditions;
- Natural disasters;
- Government restrictions;
- Actions of third-party suppliers.

The Tour Operator will make reasonable efforts to minimize disruption.

9. Governing Law

This Agreement is governed by the laws of the Republic of Uzbekistan.

10. Contact Information

Touropia LLC

Email: akbar.mukarov@gmail.com

Phone: +998906823300

Website: touropia.uz